

ANURAG SHARMA

Kitchener, Ontario, Canada | 437-347-9915 | anuragsharma.og@gmail.com

PROFESSIONAL SUMMARY

Reliable and customer-focused professional with extensive experience in field service, customer support, and hands-on operations. Proven ability to work independently, manage time effectively, and provide excellent service while working in fast-paced environments. Strong commitment to safety, attention to detail, and delivering high-quality service. Comfortable working outdoors in all weather conditions and capable of performing physically demanding tasks. Dedicated team player with a strong work ethic and a record of providing outstanding customer experiences.

CERTIFICATIONS & LICENCES

Red Seal - Appliance Repair Technician

ODP Licence

Ontario Class B Driver's Licence

CORE SKILLS

Customer Service Excellence • Communication Skills • Team Collaboration
Time Management • Route Planning and Organization • Independent Work
Safety Awareness • Attention to Detail • Problem Solving
Strong Work Ethic • Physical Stamina • Reliability and Dependability

WORK EXPERIENCE

Appliance Repair Technician

2022 - 2026

Appliance Repair Service | Vaughan, ON

- Provided in-home service to customers while delivering excellent customer service.
- Worked independently to complete daily service routes and appointments efficiently.
- Maintained accurate service records and reports.
- Safely handled tools, equipment, and materials.
- Built positive relationships with customers through professional communication.

Field Technician

2022

Dependable Home Tech (Rogers) | Kitchener, ON

- Worked independently in the field while servicing customers at multiple locations.
- Installed and repaired telecommunications equipment while maintaining high customer satisfaction.
- Managed daily schedules and completed assigned work efficiently.
- Followed safety procedures and company standards at all times.

Cook

2019 - 2022

Chartwell Clair Hills Retirement Residence | Waterloo, ON

- Prepared meals for over 100 residents in a fast-paced environment.
- Maintained food safety standards and kitchen organization.
- Demonstrated reliability, punctuality, and teamwork.

EDUCATION

Applied Electrical Motion and Control Management

Conestoga College | Kitchener, ON

Bachelor of Technology, Mechanical Engineering

Shaheed Bhagat Singh State Technical Campus | India