

Timothy Woo

164 Moore Ave, Kitchener, ON

382-889-2054 • amazing.p90@gmail.com

Professional Summary

Dedicated IT Technician and Cybersecurity student with hands-on experience providing technical support, troubleshooting hardware and software issues, and maintaining reliable IT systems. Strong foundation in networking, system administration, and cybersecurity principles gained through professional experience and academic training. Recognized for analytical problem-solving, attention to detail, and the ability to communicate technical solutions effectively to end users. Seeking to leverage technical expertise and cybersecurity knowledge in a challenging IT or security-focused role.

Technical Skills

Operating Systems

- Windows 10/11
- Windows Server
- Linux (Kali Linux, Ubuntu)

Networking

- TCP/IP
- DNS
- DHCP
- Network Troubleshooting
- Basic Network Security

Cybersecurity

- Security Fundamentals
- Vulnerability Assessment
- Security Best Practices
- System Hardening
- Network Traffic Analysis (Wireshark)

IT Support

- Hardware Diagnostics and Repair
- Software Installation and Configuration
- User Account Administration
- Technical Documentation
- End-User Support
- VMware
- VirtualBox