

CHUKWUNONSO JOHN IFEKA

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Availability

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
open	open	open	open	open	open	open

Objective : Highly organized and customer-oriented cashier, customer care representative, and salesperson with excellent numerical skills and strong attention to detail, seeking a position in a reputable retail establishment. Offering exceptional customer service skills, a friendly demeanor, and the ability to handle cash transactions accurately and efficiently.

Skills :

- Reliable team player with proven records
- Proficient in operating cash registers, scanners, and other point-of-sale (POS) systems
- Excellent customer service skills, ensuring a positive and friendly shopping experience
- Strong attention to detail for managing transactions and maintaining accuracy
- Solid knowledge of basic accounting principles
- Effective communication and interpersonal skills
- Exceptional problem-solving abilities to resolve customer inquiries and issues
- Multitasking capabilities to handle various responsibilities simultaneously
- Reliable and trustworthy with a strong work ethic.

Experience:

Cashier/Sales Associate

(March 2021- / December 2023

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Shoprite Nigeria | Lagos, Nigeria

- Assisted customers with finding merchandise, offering product recommendations, and providing needed advice, resulting in a 30% increase in customer satisfaction scores.
- Managed the cash register, processed payments, and handled exchanges and returns achieving a 99.9% accuracy rate in processing transactions, minimizing errors and discrepancies.
- Maintained accurate inventory records and restocked merchandise as needed by implementing an inventory tracking system that reduced instances of stockouts by 30%.
- Participated in visual merchandising activities, ensuring a visually appealing store layout leading to the execution of creative visual merchandising displays, resulting in a 15% increase in average transaction value
- Collaborated with colleagues to achieve sales goals and exceed customer expectations fostering a positive team environment through effective communication and collaboration, contributing to high employee morale.