

ILYAS AHMED

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CAREER SUMMARY

Dedicated and detail-oriented individual with experience in various aspects of retail and warehouse and community engagement. Possesses strong organizational skills and a proven ability to work efficiently in fast-paced environments. Proficient in stock management, customer service, and general labour work.

PROFESSIONAL EXPERIENCE

Retail Associate | 2021 – 2023 | Carrefour Store, Kampala, Uganda

- Assisted customers with product selection and provided information on promotions.
- Operated cash registers and processed transactions accurately.
- Participated in inventory management tasks, including restocking shelves and managing displays.

Stock Clerk | 2020 – 2021 | Woolworths Stores, Kampala, Uganda

- Managed stock levels to ensure adequate inventory for customer demands.
- Conducted regular stock checks and maintained organized storage areas.
- Provided excellent customer service by assisting with inquiries and locating products.

Package Handler | Jan 2018 – Nov 2019 | Maaweel, General Training Co., Mogadishu, Somalia

- Efficiently handled packages and ensured timely sorting and delivery.
- Maintained accurate records of inventory and shipments.
- Collaborated with team members to optimize workflow and meet deadlines.

VOLUNTEER

Community Events Volunteer | Feb 2024 – Apr 15 2024 | Al Farooq Mosque, Cambridge, ON

- Assisted in the coordination and execution of community events.
- Engaged with attendees and provided support as needed.
- Contributed to the overall success of events through teamwork and dedication.
- Helped with event setups, and teardown, food preparations and community meal distributions

EDUCATION

LINC Language Instruction for Newcomers in Canada (LINC) | 2024 – Current | Conestoga College, Cambridge ON

High School Diploma

Ahmed Gurey Secondary School | 2012 | Mogadishu, Somalia

SKILLS HIGHLIGHTS

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|--------------------|------------------------|
| • Teamwork | • Package Handling |
| • Communication | • Inventory Management |
| • Customer Service | • Stock Clerking |
| • Time Management | • Cash Handling |
| • Adaptability | • Event Coordination |